

WoolClip – Frequently Asked Questions

1. Where and when should I use WoolClip?

Some users may choose to update data in the shearing shed, others in the quarters, or the home office. Where-ever it is used AWEX recommends data is entered progressively (rather than at the end of a Job) to keep records up to date and to minimise the data entry requirements. Hint – it is also possible to build a specification sheet progressively by building and saving.

Note - If sending documents by email, then access to internet/email is required.

2. Do I need to keep using a manual Wool Book or Tally Book?

Yes. AWEX recommends you keep using the manual documents and enter the details afterwards (e.g. at the end of a run, or end of the day). Computer hardware can crash and it is always important to have prudent backups in the unfortunate event that information is lost due to system failure.

We strongly recommend the user does frequent print-outs and does a frequent backup; at least every day when using - both to the local drive and to a USB stick. Only if these last options are exercised and the user is confident in using the system should they consider not having manual documents.

3. I don't know all of the details for the Owner, Job or Mobs yet. How do I manage this?

Information should be added progressively as the Job proceeds. If they are mandatory fields, use your best estimate and update the field at a later time when the information becomes clear. A good example might be the estimated mob details (fibre diameter, length, strength, vm). You may need to class a portion of the mob to get a feel for these figures before entering the final detail.

4. Do I need to enter the Owner's (Trading Name) Banking Details?

Banking details are sensitive and these (optional) fields should only be entered if the Owner feels this is appropriate. Many brokers have these details on file. If this information is not available, then it is best that the Specification/NWD is printed out and subsequently completed by the Owner/Manager manually. The Specification will then (need to) be forwarded by the Owner to the warehouse.

5. How do I change a Bale after it has been added to a Specification and/or a Consignment Note?

Once a bale is allocated to either of these modules, it is locked from editing. This prevents changes from occurring that would compromise the integrity of the information. If required, details on a bale can only be changed by firstly removing the bale from the Specification and/or Consignment Note. The bale would then need to be re-added to each module with the correct details.

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6. Can I add my own Bale Descriptions?

WoolClip is preloaded with Code of Practice Bale Descriptions. A user can add their own Bale Descriptions however these should be mapped to an “equivalent” or similar Code of Practice Bale Description. This ensures the reporting functions can continue.

7. Can I only use Auto-generate a Specification once?

Auto-generation of a specification can be done as many times as you choose. This is a good way to test the various options. You may wish to auto generate a specification and then refine the specification as you desire.

8. I want my line to be larger than 15 Bales. How do I do this?

Less than 1.5% of all clip lots offered at auction are larger than 15 bales. Simply create 2 (or more) lines and add a comment (e.g. Line 1 will match Line 2).

9. Do I need to change my User Name and Password from the default?

Yes. This ensures the data is secure.

10. The handling warehouse-broker/merchant/carrier name is not in the drop down list. Where are they? Can I add my own?

Yes. AWEX has pre-installed some of the more frequently used warehouses. Simply add the details of the Warehouse-Broker, set the Favourite flag to On and this should now appear in your dropdown options. If not sure of a contact please contact AWEX or check our website support page. www.awex.com.au/woolclasser/woolclip/support.html

11. What is a Backup and Restore?

A WoolClip backup is a process that takes a copy of all the user data in the application (at the time of backup) and saves it in a file. The WoolClip backup file is named with the date and time when the backup was made. This backup does not include the application software – in the event of a system problem this can be re-installed from the USB stick.

A backup file is a safety copy in case the software or hardware fails. The backup file can be reimported into WoolClip – this is known as a restore. A restore will restore the data to be exactly as it was when the backup was made. Any later data in the software (entered after the backup) will no longer be in the database as the system will be restored to the point when the backup was made.

The WoolClip Backup file can be used to exchange data between two systems if the user has two sets of hardware (e.g. a laptop and a desktop). This needs to be managed carefully so that that user knows on which device the master copy resides.

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WoolClip also uses the restore function in the initial release where both a DEMO and CLEAN backup file are available. If DEMO is restored then only the DEMO Job data will be in the system; if the CLEAN file is restored then a clean database with no Jobs will be in the system.

12. How do I send my specification in by e-mail?

Firstly print the specification. When satisfied it is final print out a hardcopy. This will allow you to view the destination email (top left hand corner) and the file name and location – at the bottom of the page. Then access your e-mail account (this may be local or a web based email service). Address the email to the recipient email and attach the specification file (pdf).

The specification will always be in the c:\awex\woolclip\reports directory. It will be named with a Job No, Brand and Date-time the specification was printed.

13. Why is WoolClip a standalone software application and not on the web?

- a. Access: Prior to development, AWEX surveyed a number of classers and the prevailing view was for the tool to be able to be used offline, as internet connectivity was unavailable or inconsistent in many locations. A web only solution requires reliable internet access.
- b. Screen interface: The use of a standalone product allows greater scope in designing screen layouts.

14. Can I use WoolClip on multiple hardware devices?

Yes – however the registration of each WoolClip installation is linked to a hardware device and requires a separate registration key. The same USB stick can be used (to install the software) on multiple devices however once installed the software will not allow access until it is registered (with a new registration key). Registration keys are free and are obtained from AWEX. Remember – you must quote the machine key generated when installing to enable us to supply a registration key. Please read the FAQ and User Guide on Backup and Restore if data is to be transferred between the two devices.

15. What are planned future enhancements?

There are a number of enhancements planned for future versions. This release is Version 1. Feedback, ideas or suggestions should be called through to AWEX on 02 9428 6141.

16. Where can I get support?

Support for WoolClip is supplied through one of the following options:

Telephone: 02 9428 6100

E-mail: woolclip@awex.com.au

Web: www.awex.com.au/woolclasser/woolclip/support.html

Web Tech Support: support.awex.com.au (only use when asked by AWEX).